

Empire Expands Our Reference Lab Network and Extends It's Relationship with Quest Diagnostics

We are pleased to announce that Quest Diagnostics will continue to be a participating laboratory network provider for Empire members enrolled in the HMO, PPO, EPO and Indemnity plans beyond August 1, 2010.

For over 10 years Quest Diagnostics has provided in-network laboratory services for Empire members. Empire members will continue to have convenient access to Quest Diagnostics quality diagnostic services and information to improve and maintain their health after August 1, 2010.

If you currently use Quest Diagnostics for laboratory services, you may continue to do so. To schedule an appointment at a Quest Diagnostics Patient Service Center, go online or call: Quest Diagnostics 888-277-8772 www.questdiagnostics.com/patient

By utilizing a participating laboratory in the Empire provider network, you are helping make the most of your health care dollars.

To broaden your choice of in-network laboratory providers, the following laboratory providers joined our HMO and/or PPO/EPO & Indemnity Reference Laboratory Networks effective August 1, 2010.

HMO	PPO/EPO/Indemnity
Centrex Clinical Labs 1-800-753-8653	BioReference Laboratories, Inc. 1-800-229-5227 or visit online at www.bioreference.com
Dianon Systems 1-800-328-2666 ext. 3	Centrex Clinical Labs 1-800-753-8653
LabCorp 1-888-522-2677 ext. 3 or visit online at www.labcorp.com (online appointment scheduling available)	Dianon Systems 1-800-328-2666 ext. 3
Shiel Medical Laboratory (Brooklyn and Queens only for HMO) (718) 552-1000 ext. 1900 or visit online at www.shiel.com	Enzo Clinical Laboratories 1-800-522-5052 or visit online at www.enzo.com
	LabCorp 1-888-522-2677 ext. 3 or visit online at www.labcorp.com (online appointment scheduling available)
	Sunrise Medical Laboratories 1-800-782-0282 or visit online at www.sunriselab.com

For a complete listing of specialized, freestanding and hospital based reference laboratories who are participating in Empire's HMO, PPO, EPO and Indemnity laboratory network, please visit our website at www.empireblue.com or contact the customer service number on the back of your ID card.

Laboratories may have additional patient service centers throughout the state to assist you in your collection needs. To find a PSC near you, please either call the laboratory or access their online PSC locator by visiting the laboratories website at the address provided above.

In addition to patient service centers, reference laboratories offer courier pick-up services for specimens collected in provider offices, offering another convenient option to Empire members.